Drops and Wins 2024 - Full terms & conditions

The following is a list of terms and conditions for participation in Pragmatic Play's 'Drops & Wins' Network Promotion (the "Network Promotion") by Pragmatic Play's operators (the "Operators"), whether offered directly or through a platform provider. The Network Promotion shall run from 6th March 2024 to 5th March 2025 (the "Network Promotion Term") as a global promotion for Pragmatic Play network and games.

By participating in the Network Promotion, you hereby agree to abide by these terms and conditions. Moreover, these terms and conditions shall be subject to and be read in conjunction with the terms and conditions set out in the Software Licence Agreement entered between Pragmatic Play and the operator. Any capitalized terms contained herein which are not defined shall have the same meaning used in the iGaming/gambling industry.

Drops & Wins – General terms and conditions

- This Network Promotion is operated by Pragmatic Play. The prize pool is shared across the network of operators who opt in for this Network Promotion.
- The Network Promotion includes three hundred and sixty-four (364) daily tournaments (each a "Daily Tournament") and a total of three hundred and sixty-four (364) daily prize drops (each a "Daily Prize Drop") which will run weekly throughout the Network Promotion Term.
- To participate in any Daily Tournament or Daily Prize Drop in the Network Promotion, players must open any of the participating games and join/opt-in.
- The total expected prize pool for the entire Network Promotion is twenty-five million four hundred and eighty thousand Euros/British Pounds Sterling (€/£ 25,480,000).
- The Network Promotion prizes may be won by players in the form of a fixed cash amount, multiplier amount, Instant Bonus and/or Free Spins Bonus (as defined below):
 - Players participating in a Daily Tournament may win prizes in the form of fixed cash amounts as set out in the Daily Tournaments Prize Table provided further below in these terms.
 - Players participating in a Daily Prize Drop may win prizes in the form of a multiplier of the winning player's bet amount, Instant Bonus and/or Free Spins Bonus as set out in the Daily Prize Drop Prize Table provided further below in these terms.
 - If the winning spin exceeds one Euro/British Pound Sterling (€/£ 1), the prize will be
 paid out based on a bet of one Euro/British Pound Sterling (€/£ 1) or the equivalent
 amount in the available currencies X multiplier received.

- Notwithstanding anything to the contrary, Free Spins Bonus prizes and/or Instant Bonus prizes won during a Daily Prize Drop are excluded from multiplier prize mechanics.
- Free spins bonuses (the "Free Spins Bonus/es") may be awarded to a player in the form of ten (10) and/or five (5) Free Spins Bonuses for the same participating game in which the player won the prize.
- Instant bonuses (the "Instant Bonus/es") may be awarded to a player for the selected participating game* for the same bet as the winning bet.
 - Once awarded to the player, the Free Spins Bonuses and Instant Bonus winnings have no wagering requirements.
 - If the bet amount in the Free Spins Bonus and or Instant Bonus winning spin exceeds one Euro/British Pound Sterling (€/£ 1) or the equivalent amount in the available currencies, the Free Spins Bonus and/or Instant Bonus will be paid out based on a bet of one Euro/British Pound Sterling (€/£ 1) or the equivalent amount in the available currencies.
 - If the participating game does not have one Euro/British Pound Sterling (€/£ 1) bet available, the Free Spins Bonus and/or Instant Bonus will be paid out on the next available higher bet in the participating game.
 - The Free Spins Bonus and/or Instant Bonus prizes won in a Daily Prize Drop will be awarded to winners on the same day that the Free Spins Bonus and/Instant Bonus have been won.
 - The Free Spins Bonus and/or Instant Bonus prizes will be valid for seven (7) days from the time they have been awarded to the player.
- All prizes won during the Network Promotion Term must be paid out as fixed cash amount prizes with no wagering requirements.

*Pragmatic Play reserves the right to select and change the game where the Instant Bonus prizes will be awarded to players every four (4) weeks at its sole discretion. The selected game title will be communicated to Operators one (1) month prior to the beginning of each new promotional month.

MECHANICS:

Daily Prize Drops:

- The Network Promotion includes three hundred and sixty-four (364) Daily Prize Drops (each a "Daily Prize Drop Day").
- In order to be eligible to participate in a Daily Prize Drop, a player is required to play a real money spin with no minimum bet amount/stake requirement (hereinafter a "Qualifying Bet").
 - One (1) Qualifying Bet may trigger one (1) prize from the prize pool during each promotion.
- The random Daily Prize Drop rules and prize tables are built in the participating games. The prize table updates in real-time showing the current standings as well as the number of prizes left.

- Prizes will be paid out as per the 'Prizes' tab found in each of the participating games.
- Prizes are paid out as the multiplier of the winning player's bet amount excluding Free Spins Bonus prizes and/or Instant Bonus prizes.
- A player may win multiple Daily Prize Drops each Daily Prize Drop Day.
- The Daily Prize Drop will end daily upon the earlier of: (i) 18:59 CEST/CET or (ii) when there are no more prizes left.

How players may participate in a Daily Prize Drop:

- 1. A player must join/opt-in to any of the participating games.
- 2. A player must spin at least one (1) real money spin on any of the participating games.
- 3. Any Qualifying Bet placed on any of the participating games may trigger one (1) random prize from the prize pool during a Daily Prize Drop period.

Daily Tournaments:

- The Network Promotion includes three hundred and sixty-four (364) Daily Tournaments (each a "Daily Tournament Day").
- In order for players to be eligible to participate in a Daily Tournament, a real money minimum bet of five Euro cents (€0.05)*, five British Pound Sterling pence (£0.05), five United States Dollars cents (\$0.05) or the equivalent amount to four Euro cents (€0.04)* in the available currency on the participating game(s) is required (hereinafter a "Qualifying Bet").
 - *Exceptions may apply to South Africa, Lesotho, and Eswatini, where the minimum bet requirement is the equivalent of two Euro cents (€0.02). In Colombia the minimum bet requirement is the equivalent of three Euro cents (€0.03).
 - Only the first five thousand (5,000) Qualifying Bets per day within each Daily Tournament (the "Qualifying Bets Limit") will be eligible and counted towards each Promotion. All Qualifying Bets placed after reaching the Qualifying Bets Limit will not be counted towards each Promotion.
- Prizes will be distributed to winners according to their position in the leaderboard, when each Daily
 Tournament ends, in descending order from highest to lowest position depending on the player's
 total score.
- The leaderboard is ranked in accordance with the player's score. The score is based on the total amount of points accumulated on any participating game as a total sum of all wins multiplier in relation to their bet amount during a Daily Tournament period.

Score calculation example for illustrative purposes only:

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Player places a bet of €1 and wins €50 => Score = ((€50 * 1.08) / (€1 * 1.08)) = 50
Player places a bet of €5 and wins €1,000 => Score = ((€1000 * 1.08) / (€5 * 1.08)) = 200
Player final score will be 200 + 50 = 250
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- The leaderboard is updated in real-time, and players can view the real-time leaderboard in-game at any time of their own choosing when playing the participating games.
- In the event that two (2) or more players finish a Daily Tournament in the same position on the leaderboard, the player who has achieved the score first will receive the higher prize.
- Prizes are paid out to players as a fixed amount.

How players may participate in a Daily Tournament:

- 1. A player must join/opt-in to any of the participating games.
- 2. To qualify in a Daily Tournament, a player must place a real money bet with the required minimum bet in any of the available currencies on any of the participating game(s).
- 3. A player will place on the leaderboard based on the total amount of points accumulated on any participating game as the total sum of all wins multiplier in relation to their bet amount during a Daily Tournament period.
- 4. The prizes will be distributed to players based on the final score shown on the in-game leaderboard by the end of each Daily Tournament.
- 5. The leaderboard is built in the participating game/s and updates in real-time. Each player will see his/her progress listed as "You" among the other players' Tournament IDs.

NETWORK PROMOTION TERM: Including Daily Tournaments and Daily Prize Drops:

- To be eligible to participate in the Daily Tournaments and Daily Prize Drops, a player shall be required to place a Qualifying Bet under the following conditions:
 - All spins with any real money bet on the participating game(s) will be considered as a Qualifying Bet and will take part in Daily Prize Drops.
 - All spins placed before the maximum amount of bets is reached and satisfy the required minimum bet or the equivalent amount in the available currencies on the participating game(s) will be eligible in the Daily Tournaments.
 - A Qualifying Bet shall render a player eligible for both applicable Daily Tournaments and Daily Prize Drops simultaneously.
- Any Qualifying Bet placed on any of the participating games may trigger one (1) random prize from the prize pool during a Daily Prize Drop period.

Participating games:

A list of all participating games in the Network Promotion will be available one (1) month prior to the beginning of each new promotional month in our Client Hub for the duration of the Network Term.

A. DAILY PRIZE DROPS

• Win criteria: Any real money spin in the participating games may trigger a random cash prize.

Prizes: Expected weekly prize pool of two hundred and ten thousand Euros/British Pounds Sterling (€/£ 210,000) in total, an expected daily prize pool of thirty thousand Euros/British Pounds Sterling (€/£ 30,000) across six thousand and five hundred (6,500) prizes in the form of X bet multiplier, Free Spins Bonus and Instant Bonus.

Daily Prize Drops Prize Table		
Quantity	X Prize Multiplier/Bonus Prize	
1	2,500X	
2	1,000X	
5	500X	
12	250X	
20	100X	
70	50X	
160	20X	
580	10X	
500	10 Free Spins Bonus	
5100	5 Free Spins Bonus	
50	1 Instant Bonus	

B. DAILY TOURNAMENTS

- Win criteria: Players will be awarded points based on the sum of their win multipliers in relation to the bet amount.
- Prizes: Expected weekly prize pool of two hundred and eighty thousand Euros/British Pounds Sterling (€/£ 280,000) in total, an expected daily prize pool of forty thousand Euros/British Pounds Sterling (€/£ 40,000) across three thousand and five hundred (3,500) cash prizes.

Daily Tournaments Prize Table		
RANK	PRIZES	
1.	€/£ 5,000	
2.	€/£ 2,500	
3.	€/£ 1,000	
4. – 5.	€/£ 500	
6. – 20.	€/£ 200	
21. – 40.	€/£ 100	
41. – 150.	€/£ 50	
151. – 300.	€/£ 20	
301. – 500.	€/£ 10	

501. – 3500.	€/£ 5

General Rules

- Opt-in is required for both operators and players. Players are required to join/opt into a game.
- In order to take part in the Network Promotion, Operators must opt-in during the Network Promotion Term.
- In order to qualify for the Network Promotion, at least one (1) banner with the main logo "Drops & Wins" must be placed on the Operators' site(s), and the "Drops & Wins" logo is to be added to the participating games including the creation of a dedicated section for "Drops & Wins" in prominent lobby placements.
- The "Drops & Wins" logo or name and/or any other Pragmatic Play marketing material shall not be changed, altered, or modified in any way unless expressly authorised in writing by Pragmatic Play.
- Components of the dedicated Network Promotion promo pack must be used on the Operators' site(s), in newsletters and in other media including social media platforms.
- Where applicable, it shall be the responsibility of the platform provider to ensure all Operators opt into the Network Promotion. Pragmatic Play will be held harmless for the failure of the Operator to opt into the Network Promotion.
- Any and all prizes will be granted pursuant to these terms and conditions, which Pragmatic Play may, at its discretion, amend at any time.
- Pragmatic Play shall pay out an estimated twenty-five million four hundred and eighty thousand Euros/British Pounds Sterling (€/£ 25,480,000) for the Network Promotion in aggregate during the Network Promotion Term. This estimate may vary due to the Daily Prize Drops promotional mechanics.
- Any non-fixed prizes such as the Daily Prize Drop prizes which are won in excess of the twenty-five
 million four hundred and eighty thousand Euros/British Pounds Sterling (€/£ 25,480,000) shall be paid
 out on the last month of the Network Promotion Term.
- It is the responsibility of the Operator to ensure that the prize promotion is conducted in accordance with the applicable laws of the jurisdiction in which the Network Promotion is offered.
- It is the responsibility of the Operator to ensure that Pragmatic Play's products and services comply with the applicable laws of the countries in which the participating game is offered to players.
- The following in—game tool languages are available: Arabic, Armenian, Bulgarian, Chinese, Croatian,
 Czech, Dutch, English, Estonian, Finnish, French, Georgian, German, Greek, Hungarian, Indonesian,
 Japanese, Korean, Malaysian, Norwegian, Persian, Polish, Portuguese, Romanian, Russian, Serbian,
 Slovak, Spanish, Thai, Turkish, Ukrainian, and Vietnamese.
- In-game tool currency: Pragmatic Play's games support all currencies included in the standard currency system ISO 4217 ("Available Currency").

- The currency conversion rates of in-game prize tables may be updated at Pragmatic Play's sole and absolute discretion.
- The minimum bet currency equivalent is to be found in a separate document available in the dedicated Drops & Wins section called "Drops & Wins Conversion rates". If the currency-locked value is unavailable, the minimum bet will be rounded up to the next higher available bet size in the participating game. The Drops & Wins Conversion rates may be updated at Pragmatic Play's sole and absolute discretion.
- The equivalent currency conversion rates are found in a separate document available in the dedicated Drops & Wins section called "Drops & Wins Conversion rates". If the currency-locked value is unavailable, then a system conversion rate locked in for the period of a Daily Prize Drop and Daily Tournament will be used instead. The Drops & Wins Conversion rates may be updated at Pragmatic Play's sole and absolute discretion.
- The payment of cash prizes must not be conditioned on any wagering requirements. Players shall be able to withdraw prizes immediately should they elect to do so.
- Prize pay-outs may either be provided manually or automatically. This would be dependent on the operator's method of integration.
- The Operator which has manual pay-out of the prizes, shall pay out the winnings of the fixed cash amount and multiplier amount prizes manually.
- The Operator which has automatic pay-out of the prizes, will have the winnings of the fixed cash amount and multiplier amount prizes paid out automatically to the player's cash balance.
- Prizes/wins may be subjected to additional verification processes as may be required by Pragmatic Play.
- Each Operator with a winning player(s) must inform the winning player of the prize and shall credit the cash prize to the winning player's account within seventy-two (72) hours following the end of the relevant Daily Tournament or Daily Prize Drop.
- Pragmatic Play will reimburse all Operators for any amounts paid to winning players who opt for cash
 prizes by deducting such amounts from the relevant Operator's invoice. Pragmatic Play will deduct
 any amounts for cash prizes according to the conversion of such amounts into EUR currency.
- For the avoidance of doubt, any undistributed portion of the prize pool at the end of any specific Daily
 Prize Drop and/or Daily Tournament shall be carried forward to subsequent stages or to the next
 Network Promotion.
- Any players located in Italy, Sweden, Lithuania, Denmark, Latvia and Portugal shall be excluded from participating in the Network Promotion.
- If the terms & conditions have been translated into various languages these reflect the same principles. However, in case of any discrepancies between the different language versions, the English version shall prevail.

- Pragmatic Play reserves the right to amend, suspend or cancel the Network Promotion, Daily
 Tournaments and/or Daily Prize Drops, including any related terms and conditions, at any time. Any
 such amendment will not affect players that have opted-in unless the amendment is required to
 manage/prevent fraud and other unlawful behaviour.
- For further information, please contact your dedicated Pragmatic Play Account Manager.